

## General Warranty (Excluding Refurbished item)

HOLSEM LLC has a 1-year limited warranty for all products excluding refurbished Items. Products are warranted against defects in materials and workmanship for 1-year from the date of purchase, when used in accordance with the instructions provided. This warranty does not cover damages or wear resulting from accident, misuse, abuse, commercial use, or unauthorized adjustment and/or repair.

For all HOLSEM Air Fryers, the removable basket, tray, and all components are warranted for 90 days from the day of purchase and DO NOT fall under the 1-year limited warranty of the unit.

*HOLSEM shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Apart from the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in time to the duration of the warranty.*

**E-mail to [customerservice@holsem.com](mailto:customerservice@holsem.com) with your Order ID for RETURN INSTRUCTIONS.**

**NOTE:** HOLSEM LLC should bear no responsibility or liability for the returned product while in transit to HOLSEM customer service center. When item(s) are returned under warranty as being defective, they are thoroughly tested to verify manufacturer defect. If any item(s) are determined to be in proper working order after testing, all shipping costs to have the product returned to the customer will be the responsibility of the customer.

Manufacturers' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchased the product from. Please review the warranty carefully, and contact the manufacturer if you have any questions.